

<b>POSITION TITLE</b>	Team Leader, <b>Multi-Disciplinary Sector Development</b>
<b>REPORTS TO</b>	Head of Primary Health & Commissioned Services
<b>DIRECT REPORTS</b>	Program Support Officer, <b>Multi-Disciplinary Sector Development</b> Healthy Outback Communities (HOC) Wellbeing Responder
<b>TEAM</b>	Primary Health & Commissioned Services
<b>LOCATION</b>	WQPHN Office
<b>POSITION CLASSIFICATION</b>	Level 3
<b>RELEVANT AWARD &amp; CLASSIFICATION</b>	Award Free
<b>EMPLOYMENT STATUS &amp; HOURS</b>	Full Time, 1.0 FTE, 76 hours per fortnight

## Primary Purpose

The Team Leader, **Multi-Disciplinary Sector Development**, is responsible for the development and implementation of the Outback Multi-Disciplinary Team (MDT) – Diabetes and Chronic Disease Project. This role will collaborate with various functional teams within WQPHN, such as the Primary Care and Chronic Disease, Primary Mental Health and Wellbeing, and Ageing & Disability teams. The position supports the strategic goal of building capacity and enhancing service delivery to Western Queensland communities, contributing to effective commissioning and integrated service models.

## Role Functions

The Team Leader, **Multi-Disciplinary Sector Development** role is responsible for the following key functions within the WQPHN organisation:

- Increasing access, continuity, quality (including efficiency and effectiveness) of health services for patients, particularly those at risk of poor health outcomes; and
- Improving coordination of care to ensure patients receive the right care in the right place at the right time
- Lead and manage the Multi-Disciplinary Sector Development team to achieve WQPHN strategic objectives.

## Key Responsibilities and Accountabilities

1. Coordinate and integrate local health care services in collaboration with Hospital & Health Services (HHSs) and other providers to improve quality of care, people's experience and efficient use of resources.
2. Facilitate cohesive integration of primary, community, and hospital services to promote continuity of care.
3. Commission primary care and mental health services to address population health needs and gaps in service delivery and to improve access and equity of outcomes.
4. Capacity-build and provide practice support to primary care and mental health providers to support quality care delivery.
5. Contribute directly to developing and, as directed, lead WQPHNs engagement and strategic activities to support successful delivery on the goals of the PHN Strategy, with an emphasis on internal and (through effective partnerships) external capacity-building.
6. Work across WQPHNs operations to support our activities and contribute to developing an external operating environment that is more conducive to optimising the outcomes of WQPHNs efforts through programs, initiatives and 'business-as-usual' operations

7. Take on lead responsibility for priority initiatives and projects as directed by the CEO, including oversight development and implementation of the new Outback Multi-Disciplinary Team (MDT) – Diabetes and Chronic Disease Project.
8. Facilitate co-design activities with key stakeholders e.g., community representatives, healthcare providers, to tailor solutions aligned with local health needs.
9. Participate in senior management discussions to enhance operational and strategic goals.
10. Adhere to all established Information Security Management System (ISMS) and Quality Management System (QMS) policies, procedures, and guidelines to ensure the protection and compliance of the organisation.
11. Undertake other such duties and training as may reasonably be required and which are consistent with the level of responsibility of this position.

## Our Commitment to Reconciliation

WQPHN is committed to undertaking all work within a culturally inclusive, sensitive and safe framework that supports Reconciliation. The [Reconciliation Action Plan](#) shows WQPHN's commitment and dedication to embedding reconciliation initiatives into everyday work.

## Minimum Qualifications and Competencies

1. Tertiary Qualifications in health sciences, mental health, allied health, or related fields with minimum of three years' experience in a similar role.
2. Demonstrated expertise in primary care and community health services, particularly in rural and remote settings, including experience with Aboriginal & Torres Strait Islander communities.
3. Proven ability to lead multidisciplinary teams and coordinate complex projects with multiple stakeholders.
4. Strong aptitude for working across organisational structures and promoting a positive team culture.
5. Ability to implement new strategies and approaches to improve healthcare delivery in Western Queensland.
6. Familiarity with digital health tools and data systems, and strong competency in Microsoft Office and related software.
7. A valid driver's license and capability for extensive travel in rural and remote areas.
8. Familiarity with Value-Based Health Care (VBHC) principles and an outcomes-focused approach.
9. High-level problem-solving and negotiation skills to address service gaps and optimise health outcomes.

## Key Performance Measures

1. Demonstrate and model the WQPHN values.
2. Deliver against allocated WQPHN strategic objectives, business plan and PPQF, reflecting the Health Needs Assessment and DoHAC deliverables.
3. Meet 100% completion of mandatory and organisational training priorities.
4. Implementation and management of the Outback Multi-Disciplinary Team (MDT) – Diabetes and Chronic Disease Project
5. Demonstrate improvements in chronic disease management and patient outcomes.
6. Develop and maintain partnerships with relevant stakeholders, such as local health services, educational institutions, and Aboriginal Community Controlled Health Organisations.



7. Implement and evaluate annual training or professional development programs for local healthcare providers.
8. Collaborate with education and training institutions to create or enhance at least two new local training pathways or internship opportunities for students pursuing health sciences or related fields.
9. Increase the percentage of patients reporting coordinated care over baseline surveys.
10. Project deliverables meet defined quality standards as assessed by internal and external stakeholders (e.g., post-implementation reviews showing an 80% satisfaction rate).
11. Ensure that 100% of direct reports (e.g., Program Officers) meet their performance goals and meet 100% completion of mandatory and organisational training priorities.

## Key Relationships

### Internal

- Senior Management Team
- Office of the Chief Executive Officer
- Primary Health & Commissioned Services Team
- Strategy, Planning & Performance Team.

### External

- Department of Health & Aged Care (DoHAC) and other government departments
- RFDS, CheckUP, HWQ and other partner organisations related to PHN primary healthcare activities
- Queensland Health and other hospitals or health services across three HHS regions
- Nukal Murra Alliance
- Clinical service providers and other health professionals including general practice
- Other health service providers, community sector agencies, contractors and business advisors.

## Acceptance

<b>EMPLOYEE NAME</b>			
<b>EMPLOYEE SIGNATURE</b>		<b>DATE</b>	