

Queensland eConsultant Partnership Program

The University of Queensland – Mater Research Institute (UQMRI) and Mater Adults Hospital Brisbane

What is the Mater Hospital eConsultant Program?

The eConsultant Program is a free service that provides General Practitioners with access to specialist input to support the care of their patients. It is not a patient referral program but a request for timely clinical advice which may eliminate the need for a specialist face-to-face outpatient consultation. Patients are not required to be involved with the Mater Adults Hospital to be eligible.

How does eConsultant model of care work?

GPs complete a request for advice (RFA) template, includes a clinical health summary and sends via secure messaging (Medical Objects) to a specialist based at the Mater Adult Hospital in Brisbane. The specialist will respond within 72 hours, via Medical Objects with the following care options:

- An answer to the problem
- A request for further information or a phone consultation with the GP
- A request to refer the patient for a conventional outpatient appointment.

Criteria for request to eConsulting

- Patient is 16 years and over
- Patients requiring referral for specialist input (meet Queensland Health category 1-3 referral criteria); for internal medicine sub-specialties.
- a specialist could address the question based on referral information and without a face- to-face consultation.

How to refer to eConsulting

Referral templates for Medical Director and Best Practice can be found [here](#).

Current Speciality Areas

- Cardiology
- Dermatology
- Endocrinology
- General Nephrology
- Infectious Disease
- Neurology
- Obstetric Medicine
- Respiratory & Sleep

Evaluation data and privacy

De-identified data will include patient demographics, health profile (e.g. comorbidities), question type, specialist response, GP action following response, exchange timeframe and outcome. All data collected by the UQ-MRI research team are strictly confidential and will be stored securely in a de-identified format.

For further information

[Queensland eConsultant Partnership Program](#)

[Western Queensland PHN](#)

To participate in the eConsultant Program contact Dr Jenny Job j.job@mater.uq.edu.au