

STRATEGIC PLAN 2016-2020

Our Vision

Western Queenslanders experiencing better health

Our Purpose

To support a comprehensive and integrated primary health care system that delivers better health outcomes for the people of Western Queensland

Our Goals

Improve the health of our population and reduce inequities

Enhance patients and families access and experience of care

Strengthen the capacity and capability of primary care

Foster efficient and effective primary care

Our Strategies

Integrating care

Shared health intelligence and performance evaluation

Support regional primary care leadership and advocacy

Clinician and consumer co-design and engagement

Co-design and measurement of key health priorities

Place-based commissioning approaches

Commonwealth-State primary care alignment

WQ Health Care Home

Broad endorsement and uptake of the WQ Health Care Home

CQI methodology to build capability

Broaden and enhance workforce

Integrating care and coordination

Business sustainability and innovation

Formative evaluation and evidence informed roll-out

Closing the Gap

Joint WQPHN-AICCHS co-commissioning and development approaches

Culturally competent commissioning approaches

Boost Indigenous workforce in primary care

Increase clinical leadership and cultural intelligence in planning, design and evaluation

An integrated Close the Gap strategy for WQ

Active engagement and participation from Aboriginal and Torres Strait Islander consumers and health institutions

Chronic and complex care

Evidence informed patient-centred service frameworks

Practice-based commissioning within the WQ Health Care Home construct

Integrated and aligned allied health and team care approaches

Stepped Care approaches and digital health meaningful use

Skilled, team-focused workforce

Better coordination across care domains and services

Child and maternal health

Universal child and maternal health primary care support in first 3,000 days

Place-based approach with WQ Health Care Home model of care

Focused strategies to improve childhood development outcomes

Local partnership approaches designed for families and children

Digital health enablement to support engagement and outcomes

Better coordination and linkage across care domains

Good governance

Good corporate, program and clinical governance

Skilled and efficient workforce structure and agile corporate culture

Excellent financial performance

ISO 9001:2016 Quality Assured Management Systems

Commissioning excellence

Stakeholder and Government confidence and support